Aircraft come in different models. Different models contain varying number of rows in economy class, business class, and first class sections. The number of seats in a row also varies by plane model and may vary from row to row within a given model.  
  
The ticketing agent (an airline employee) will determine from the passengers' tickets what flight they are on and what class they are flying in and will ask the passengers how many people are travelling together and their seating preference (aisle, window, or center).  
  
The agent will then examine a chart showing the rows and seats in the plane model assigned to that flight and also showing which seats have already been assigned. The agent will attempt to find a satisfactory block of adjacent seats matching the passengers' criteria. If a block is found that meets the passengers' approval, the agent assigns the seats to the passengers, crossing those seats off on the seating chart.